### DHHS Post-Payment Review Tool for Innovations Waiver Services/Employer of Record

# **REVIEW ITEMS**

#### Plan of Care

Are the short range goals on the ISP current and valid for the date of service? From date:

To date:

### **Service Documentation**

- 2 Is there a valid consent for treatment in the service record? Not Applicable to EOR
- Is the documentation initialed and signed within the designated timeframe by the person who delivered the service?
- 4 Does the documentation on the service note/grid match the short range goals on the ISP?
- 5 Do the units billed correspond to the duration documented on the service note?
- 6 Does the documentation reflect interventions/treatment for the duration of the service billed?
- 7 Does the service documentation include an assessment of progress toward goals?
- 8 Does the documentation indicate that the requirements of the service definition were met?
- 9 When required by Clinical Coverage Policy or State-funded service definitions, and as authorized by the consumer, there is documentation that coordination of care is occurring between the providers involved with the individual. Not Applicable to EOR
- There is evidence that the provider serves as the first responder or has made arrangements through a written agreement with another entity for access to 24-hour coverage for behavioral health crisis services.

# Qualifications/Supervision/Records Check

- 11 Is there documentation that the staff is (are) qualified to provide the service billed? Staff name:
- 12 Is the staff supervision plan implemented as written?
- Was the Health Care Registry check completed for the staff prior to the event's date of service and every three years thereafter?
- 14 Was the appropriate criminal record check completed prior to this date of service?

#### **REVIEW ITEMS**

# Staff Qualifications

- 1 Position
- 2 Name
- 3 Date of Hire
- 4 Credentials

Date:

5 Education

Date:

6 Experience per Rule

Date:

7 Experience per Service Definition

Date:

8 Job Description

Date:

9 Is there a Supervision Plan, written and Implemented according to rule?

Date:

10 Is supervision being provided according to the service definition?

Date:

11 Training to meet the needs of clients as specified in the treatment plan

Date:

12 Training in Client Rights

Date:

13 Training in Confidentiality

Date:

14 Training in Infectious Diseases and Bloodborne Pathogens

Date:

15 Medication Administration Training

Date:

16 Training in Alternatives to Restrictive Interventions

Date:

17 If providing transportation, does staff have a valid NC driver's license or other valid driver's license, a safe driving record, and an acceptable level of automobile liability insurance?

18 Is staff member currently certified in CPR?

Date:

19 Is staff member trained in First Aid?

Date: