



## **My FIRST Key Fact Sheet**

- Individuals must live or be ready to move into their own homes, FIRSTwnc does not provide housing.
- Individuals must have the Innovations Waiver.
- Staffing for individuals is on a rotating basis.
- Guardians and family members will not have access to the direct support professional staffing team. Communication with the team goes through the QP/Supervisors of the team.
- Our Supervisors and QPs spend an incredible amount of time in the homes working shifts and stopping by to check on individuals and staffing.
- All guardians are required to take a guardianship course prior to working with FIRSTwnc. This course focuses on how we support each person to learn and advocate for their own rights.
- Staffing levels are based on the Level of Care assigned to the individual:
  - Level 1 – no overnight support, between 4-6 hours of support a day up to 6 days a week
  - Level 2 – no overnight support, between 6-10 hours of support a day up to 7 days a week
  - Level 3 – 24/7 supports provided, with asleep overnight staffing model
- FIRSTwnc does not cover the cost of rent, utilities, or food. Individuals are responsible for those payments.